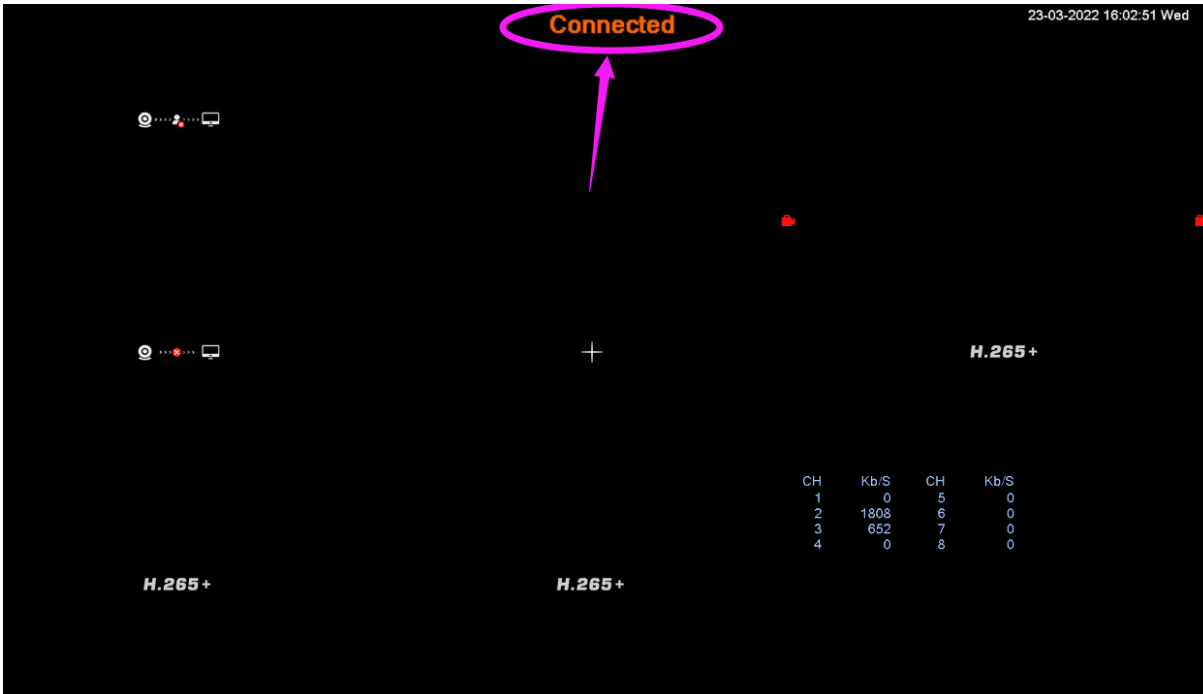


## 9. How to remotely view camera on phone app?

### ① Make sure the NVR is "Connected":

Connect the WAN port of NVR to router with Ethernet cable, then the NVR will be "Connected" within minutes. Please see the network status in the top middle of the screen.



If it is always "Not Connected", please do the following steps:

- A Please use this network cable connect router to PC, if your PC is "Connected", it means your network cable and network is ok.
- B Please right-click mouse navigates to Main Menu --> Network, Make sure "DHCP Enable" is checked.
- C If NVR still not "Connected", please find out the IP Address and DNS of your router and type it in the NVR system manually, details please refer to the page 28.

### ② Download free APP

You can scan the QR-Code to download the free mobile app, or search "XMeye Pro" in App store or Google Play.

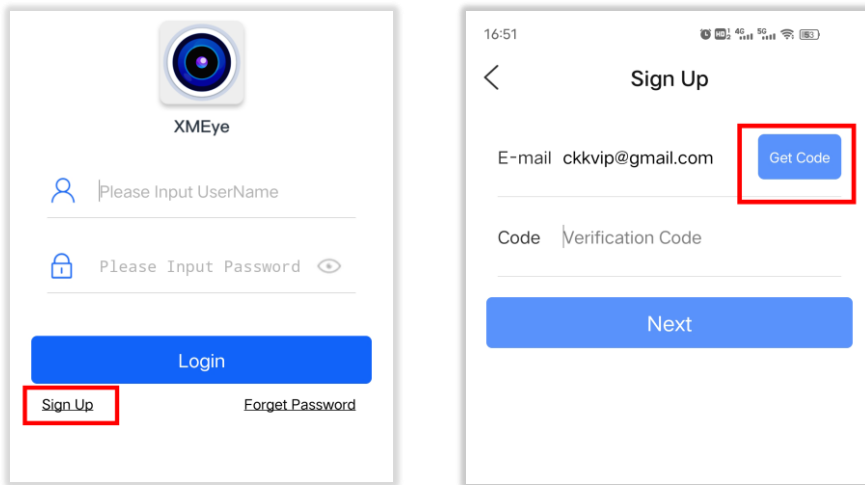


XMeye Pro: <http://d.xmeye.net/XMeyePro>




### 3 Create an account and log in phone APP

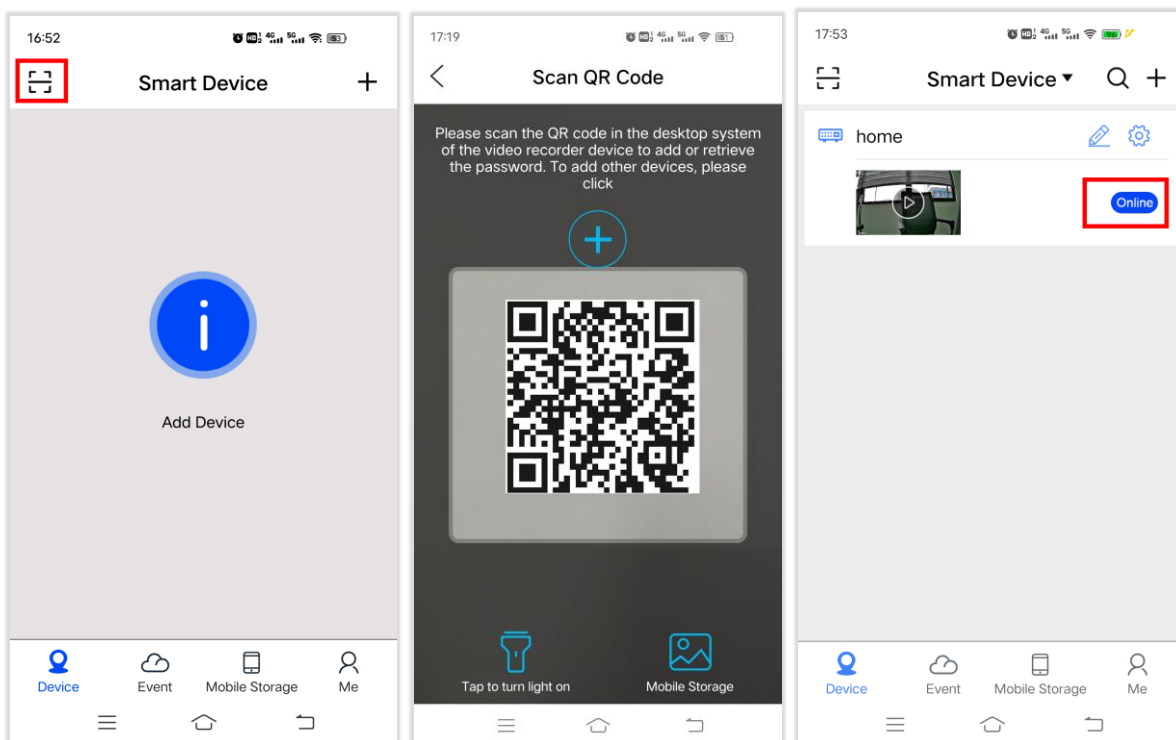
Register an account with your email address. Verification code will be send to your email after click “Get code”.



### 4 Scan QR code to add device ID:

Enter XMeye Pro APP and click"  "in the upper left corner, scan the Serial Number code of NVR, the device will be added automatically.

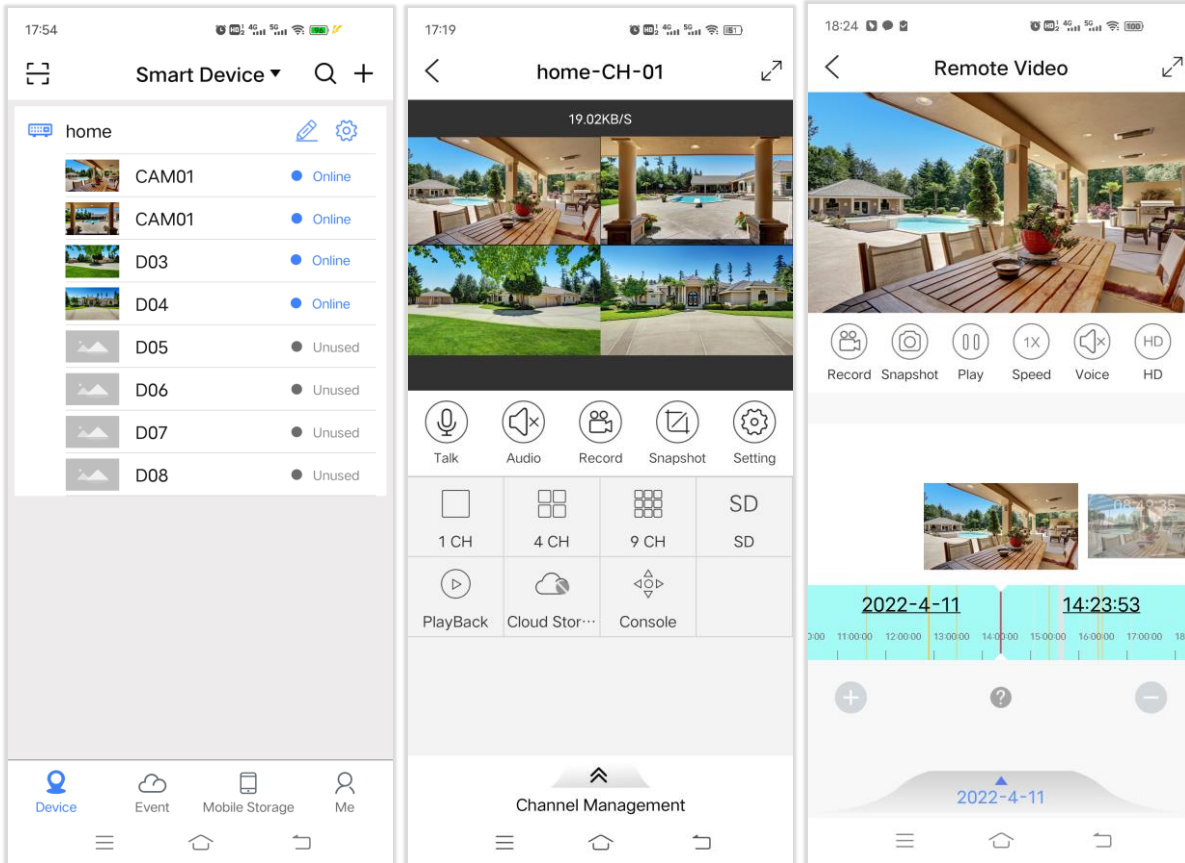
How to find the Serial Number code: Please login NVR and right-click mouse navigates to **Main Menu** --> **Advanced** --> **Version**, You can see a QR code named “APP” on this interface.













### 5 Remotely view and play back :

Tap the device you can view camera anywhere anytime. Than click “play back” icon to enter the playback interface.

**Note: The default is SD mode, switch to HD to watch high-definition video.**

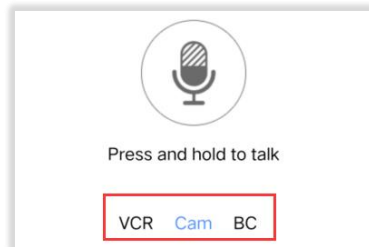


**Icon function on “Live Video” interface:**

	Microphone Button	Suitable for devices with microphone. Hold the button to talk to the camera
	Speaker On/Off Button	Play the sound captured by camera
	Recording Button	The video is saved on the phone
	Screenshot Button	The screenshot is saved on the phone
	Setting	Setting NVR or Camera
	Definition Switch Button	definition between HD(high definition) & SD(standard definition)
	Window Switch Button	Customize the screen to show how many window at one time
	Playback Button	Play back the recordings of the NVR hard disk
	Cloud Storage	Play back the recordings of Cloud Storage (Need pay for use)
	PTZ	Control camera Pan,Tilt,Zoom, Only valid for PTZ camera

## ⑥ Two-way audio communication:

Turn on the "🔊" Speaker" button on phone app and you can hear the voice from camera side;  
Click the "🎤" Microphone" button and choose the device which you want to talk (You can choose single camera, all cameras or NVR).



### What do these "VCR Cam BC" mean :

VCR: Talk to NVR (TV can play sound if NVR is connected to TV via HDMI cable).

Cam: Talk to a single camera(The camera has built-in microphone and speaker).

BC (Broadcast): Talk to all cameras.

### How to adjust the volume of the camera:

Please login NVR and right-click mouse navigates to **IPC param** --> **Advanced**, set the "Volume regulate" option.

Please scan the QR code below for more instruction of "Xmeye Pro" APP:

