## 1. What if i can't get any display on monitor from NVR system?



**If NVR display the system LOGO after power on, then the screen turns to black,** this is because your monitor input resolution is incompatible with the NVR's output resolution. The defaulted output resolution of the NVR is 1920\*1080, which may not be compatible with some monitors.

## Trouble shooting steps:

Please use another monitor which support resolution of 1920\*1080.

When you are able to see the menu, Please right-click mouse navigates to Main
Menu --> System--> Display, Choose the resolution your previous monitor support
→ click "OK" to save it.

		DISPLAY
Channel Title	Set	
Channel The	Set	
Time Display	🔽 Channel Title 🗌	
Record Status	🔽 Alarm Status 🛛 🧧	2
Channel dividing line	🗉 🗌 Alarm flashing 🤇	2
Device QR	🔽 Bitrate Info 🛛 🧧	2
Transparency	255	
Resolution	1920*1080 💌	
Tour		

**3** Connect the NVR with your previous monitor. It should be worked then.